		Mobily QoS for 2016																		
	Service	# Indicator	CITC Standards	Jan	Feb	Mar	Average Q1	Apr	Мау	Jun	Average Q2	Jul	Aug	Sep	Average Q3	Oct	Nov	Dec	Average Q4	Avera Year
MOBILE VOICE	E1/2	Response Time for (1100) 1 Operator Service within 60 Sec		68%	75%	79%	74%	84%	83%	65%	77%	71%	56%	59%	62%	48%	45%	67%	53%	66.6
	E1/2	2 Unsuccessful Call Rate	<2%	0.833%	0.814%	0.811%	0.82%	0.876%	0.834%	0.872%	0.86%	0.863%	0.874%	0.950%	0.90%	0.957%	0.875%	0.930%	0.92%	0.8
	E1/2	3 Call Drop Rate	<2%	0.308%	0.301%	0.296%	0.30%	0.307%	0.294%	0.298%	0.30%	0.291%	0.321%	0.343%	0.32%	0.336%	0.326%	0.336%	0.33%	0.3
	E1/2	4 Voice Quality Standards (Mean Opinion Score)	MOS>3.5	3.91	3.91	3.91	3.91	3.76	3.76	3.76	3.76	3.84	3.84	3.84	3.84	3.91	3.91	3.91	3.91	3
	E1/2	5 Geographical radio Service Coverage mapping	Updateed at least yearly		99.4%	99.4%	99.4%	99.4%	99.4%	99.4%	99.4%	99.4%	99.4%	99.4%	99.4%	99.4%	99.4%	99.4%	99.4%	99